The company GONZALEZ HERMANOS, S.A., specializes in the "Coatings of Metal Parts", commitments to their quality according to ISO 9001: 2015 and IATF 16949: 2016, for which the Management establishes the following principles:

- Ensures and guarantees the satisfaction of our clients, fulfilling all their requirements, the agreed delivery times, as well as any other requirements agreed upon and / or stipulated in the contract.
- Comply with the requirements of the regulations applicable to our activity, the commitments acquired with the customers and all of the internal rules that affect the final product.
- Evaluate and guarantee the technical competencies of the personnel, as well as ensure the adequate motivation of the team for their participation in the continuous improvement of our processes.
- Maintain fluent communication with both internal and external stakeholders.
- Take into account all the safety and regulatory characteristics of the products, and the reduction of potential risks for customers and users.
- Establish and review the quality objectives, risks and opportunities focused on the continuous improvement of our procedures and activities to ensure their effectiveness and efficiency.
- Ensure that our external suppliers meet the necessary requirements to ensure that their products and service are within specification.
- Encourage the rational and efficient use of natural resources and implement actions aimed at reducing waste, as well as preventing pollution within the scope of our actions and competencies to achieve environmental protection.
- Contribute to defining and promoting behaviors that allow the generation of values for all the interested parties carrying out a culture of corporate social responsibility.

These principles are assumed by the Directorate, who provides the necessary means, drawing them up and putting them in the public knowledge through this Quality Policy.

Signed:

Managing Director