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The company **GONZALEZ HERMANOS, S.A.**, specializes in the "Coatings of Metal Parts", commitments to their quality according to ISO 9001: 2015 and IATF 16949: 2016, for which the Management establishes the following principles:

- Ensures and guarantees the **satisfaction of our clients**, fulfilling all their requirements, the agreed delivery times, as well as any other requirements agreed upon and / or stipulated in the contract.
- Comply with the requirements of the **regulations applicable** to our activity, the commitments acquired with the customers and all of the internal rules that affect the final product.
- Evaluate and guarantee the **technical competencies of the personnel**, as well as ensure the adequate motivation of the team for their participation in the continuous improvement of our processes.
- Maintain fluent **communication** with both internal and external stakeholders.
- Take into account all the safety and regulatory characteristics of the products, and the reduction of potential risks for customers and users.
- Establish and review the quality objectives, risks and opportunities focused on the **continuous improvement** of our procedures and activities to ensure their effectiveness and efficiency.
- Ensure that our **external suppliers meet the necessary requirements** to ensure that their products and service are within specification.
- Encourage the rational and efficient use of natural resources and implement actions aimed at **reducing waste**, as well as **preventing pollution** within the scope of our actions and competencies to achieve **environmental protection**.
- Contribute to defining and promoting behaviors that allow the generation of values for all the interested parties carrying out a culture of **corporate social responsibility**.

These principles are assumed by the Directorate, who provides the necessary means, drawing them up and putting them in the public knowledge through this Quality Policy.

Signed:



Managing Director